

Accessibility Statement: IRIS Connect Web Platform

IRIS Connect is committed to providing digital accessibility for people with disabilities. We are continually improving the user experience for everyone, and applying the relevant accessibility standards.

Measures to support accessibility

IRIS Connect ensures that it takes standards into account when constructing new content or features of its web platform.

Conformance status

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Our development guidelines have specified that we should build the system conformant to Level A and be partially conformant with higher levels where practicable, however we do not commit to having audited this conformance.

Additional accessibility considerations: support@irisconnect.co.uk

Feedback

We welcome your feedback on the accessibility of the IRIS Connect web platform. Please let us know if you encounter any accessibility barriers on the IRIS Connect web platform by emailing: support@irisconnect.co.uk

Compatibility with browsers and assistive technology

The IRIS Connect web platform is designed to be compatible with the following assistive technologies:

- All major browsers operating on Windows or MacOS

Technical specifications

Accessibility of the IRIS Connect web platform relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

We have also ensured that each page served from the web platform includes headers that provide a specific page title.

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of the IRIS Connect web platform, there may be some limitations. Below is a description of known limitations and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for IRIS Connect web platform:



Images and video uploaded by users:

Images and video uploaded by customers may not have text alternatives because of the nature of the media.

We do provide generic alt text in the HTML in instances where this is possible and it is possible to add alt text tags inside group page markdown.

Videos can be annotated in the system and the annotations are served as captions in the player, although it is up to the user to add these to the platform.

Group Content added by users:

We provide tools within group pages for users to add content that supports accessible HTML markup, but we cannot guarantee it's correct use.

Assessment approach

IRIS Connect assessed the accessibility of IRIS Connect web platform using self-evaluation in the development process.