MRCGP

Cancellations and refunds policy

Candidates who have applied to sit either the Applied Knowledge Test (AKT) or the Clinical Skills Assessment (CSA) may cancel their assessment within the application period designated by RCGP and published on its website and must notify the RCGP in writing to exams@rcgp.org.uk. Fees paid will normally be held as credit against a future application to sit the same assessment. Any candidate who does not expect to sit the assessment on a subsequent occasion may contact RCGP to apply for a refund of the assessment fee.

Candidates who cancel their assessment appointment after the last date for applications will normally forfeit the assessment fee, as will candidates who fail to present themselves for their assessment.

Candidates who believe that circumstances beyond their control prevented them from attending, or obliged them to cancel their appointment after the closing date for applications, may apply for a refund by writing to RCGP with a full explanation. Evidence will be required.

Candidates who wish to reschedule their appointment to sit the AKT (at a different test centre or in a different session) before the last date for booking tests with Pearson VUE may do so without charge by telephoning the Pearson VUE contact centre.