Welcome
Working at the forefront of general practice
Supporting GPs, championing general practice
Being there for our members across the UK and Ireland
Supporting practices
 Providing the best professional development and learning
Developing innovative new ways of working
Championing general practice worldwide
Honorary Treasurer’s report for the year ended 31 March 2019
Summarised accounts
Patron, President and Members of the Royal College of General Practitioners, 2018/19, its Trustees and Leadership Team
Queen’s Birthday and New Year Honours Lists
With thanks
2018/19 marked another year of change for general practice. Sustained campaigning by the College contributed to the government and the NHS making good headway in addressing the serious financial and workforce challenges facing primary care, following a long period of underinvestment.

The College was instrumental in making this progress happen. This year our #BackGP campaign helped influence a £4.5bn funding boost for primary care in England, announced in the NHS Long Term Plan (2019). We were equally delighted to see Northern Ireland receiving the single largest investment in general practice – £8.8m – since 2004.

We also continued to keep watch on how well the government is meeting its 100+ pledges outlined in the 2016 publication General Practice Forward View (GPFV), including an extra £2.4bn per year for general practice by 2021. Our second GPFV assessment highlighted that a radical overhaul is needed to enable the true transformation promised. We are now pushing for this and keeping up our campaign for spending on general practice to be increased to 11% of the NHS’s budget.

Chronic staff shortages, increasing patient demands and lack of funding put today’s GPs under immense pressure. That is why increasing the primary care workforce throughout the UK was another major priority for the College in 2018/19.

Alongside calling for funding to pay for more staff, we successfully campaigned to enable more doctors from overseas to work in the UK, influencing the Home Office to lift restrictions on the number of visas available. We asked the Health Secretary to review the inequity in how student placements in general practice are funded compared with hospital placements, so that all medical students have the best possible experience of general practice. And we focused strongly on encouraging medical students and school pupils to consider a career in general practice through a multitude of events, support for university GP societies and our award-winning new ‘Discover GP Virtual Reality Experience’, which shows the benefits of becoming a GP in a fresh and creative format.

This high-level work to positively change the general practice landscape is undoubtedly vital. Equally important is maintaining and enhancing our strong presence, supporting our individual members in every way that we can and improving their daily working lives. This year included significant strategic investment to achieve success on this front.

Our membership strategy, launched in 2018, aims to improve members’ experience and engagement. It was key to the College reaching 53,545 members in 2018/19, the highest on record. Our wellbeing strategy underpins our work in helping GPs avoid burnout and stress, and we developed initiatives to better support early career (First5) GPs, and our later career and retired members. To make sure that our continuing professional development (CPD) offer remains of high quality, relevant and accessible, the College developed an ambitious new strategy this year. With these detailed and insightful plans in place, we are excited for what the future holds.

Our work in 2018/19 to support GPs went beyond just setting our strategies; we offered our members a comprehensive array of learning and development opportunities too. Our online resources, from our 60 clinical toolkits covering everything from cancer to menstrual wellbeing, to our Essential Knowledge
Update programme, which apprises members on healthcare developments that are crucial to their everyday practice, to our eLearning modules spanning the general practice curriculum, registered more than 500,000 unique page views during the year. Our flagship journal, the BJGP, became the top-ranked primary healthcare journal in the world. We were also pleased to introduce innovative new resources to help GPs tackle obesity and to overcome the obstacles preventing patients from being vaccinated against flu.

Events were another key channel for our CPD. In 2018/19, more than 100 RCGP conferences, courses and seminars attracted over 5000 delegates to learn and network. Our 32 local faculties and devolved nations offices offered a wide range of events to ensure that our CPD was easily accessible to GPs across the UK.

RCGP support for GPs was not limited to education. Our first wellbeing conference looked at how GPs can avoid burnout, and we encouraged primary care staff, along with their patients, to take up running with our Parkrun Practice initiative to help them stay healthy.

In addition to supporting GPs directly, we have actively supported practices to work as effectively as possible, and we have built on this work this year. Our Primary Care Development Programme worked with 55 practices, helping them with issues from developing primary care networks to improving leadership and staff recruitment. We also continued to improve 480 practices in Greater Manchester through our GP Excellence programme.

We are proud of how we champion general practice and of the support that we offer our members. However, the College is always looking for ways to do more. In 2018/19, innovation was another key theme of our work. This year we worked with terminal illness charity Marie Curie on the pioneering Daffodil Standards to help GPs improve end-of-life care. Our other innovations included updating our Patient Online toolkit to support practices to develop their digital services for patients, and a report looking at the ramifications of artificial intelligence for general practice.

We also celebrated entrepreneurial GPs’ innovative ideas to improve general practice at our Bright Ideas Awards and through our Innovators Mentorship Programme. And we continued to fund, publish and promote ground-breaking research to improve general practice. In 2018/19 we continued our 60-plus years of promoting general practice worldwide, from China to Colombia, educating doctors to improve the health and lives of patients across the globe.

It has been an eventful year for the College, full of achievements, and we are delighted with our successes. But despite our progress, GPs still face immense challenges, and the need for a strong, determined body to represent and support them is clear. We will continue our work in earnest in 2019/20, including promoting our 10-year ambitions for the profession in our milestone report, Fit for the Future: A vision for general practice. This year has seen us take a number of steps forward; we hope that 2019/20 will build on our work to secure the profession.
Working at the forefront of general practice

With primary care facing funding shortages and a workforce crisis, this year the College campaigned hard on behalf of GPs – and patients – to alleviate these pressures and promote the crucial role of the profession throughout the UK.

England: influencing investment, increasing GP numbers

Securing government funding for primary care

In 2018/19 the College continued to press the government to invest strongly in general practice, to ensure that patients have access to fit-for-purpose services in their communities.

Our #BackGP campaign saw major success in January 2019 when the NHS Long Term Plan promised an extra £4.5bn a year to improve primary and community care, alongside more staff, thanks to our lobbying work. We were also pleased that the new five-year GP contract framework committed to funding 20,000 more primary care staff over its lifespan.

Another key policy for general practice in England is the General Practice Forward View (GPFV) plan, which promised an extra £2.4bn per year for general practice by 2021. This year, for the second time, the College produced a comprehensive assessment of the GPFV, looking at progress towards its 100+ commitments, based on data from our member survey and intelligence from members.

Our review highlighted that, although the GPFV remains a much-needed lifeline for general practice, it must be radically overhauled to meet its transformational ambitions. Our assessment – alongside the #BackGP campaign – demands greater investment in general practice, restoring
spending to 11% of the NHS budget, as it was in 2005. With 1000 fewer GPs working in England than when the GPFV was launched in 2016, we are also calling for urgent expansion of the workforce to improve patient care and reduce pressure on remaining doctors.

After consulting with over 3000 GPs and patients, we set out our vision for primary care in 2030, *Fit for the Future: A vision for general practice*. Our report, launched in May 2019, found that with the right tools, skills and investment, general practice can continue to deliver world-class, locally-based patient care.

#BackGP

11% investment would enable patients and GPs to have:

**Support for practices**

Practices working together will offer a wider range of services to patients in modernised, fit-for-purpose surgeries. Surgeries will become hubs where ‘social prescribing’ enables patients to access community activities and advice services to support their wellbeing.

**Time to care**

Both GPs and patients tell us that a 10-minute appointment is frequently too short. With larger teams and more support, GPs will be able to provide patients with longer consultations.

**Training and workforce development**

The size of the GP workforce will increase. More healthcare professionals will choose General Practice as a career, supported by better funded training placements. Current staff will receive better career support and continuous professional development.

**Digitally enabled care**

Video consultations will become a standard part of GP care. Improved IT systems will help save time for GPs and patients and enable better, more joined up services.

"We are pleased to see £4.5 billion extra a year earmarked for primary and community care – significantly more than the Prime Minister announced last year, and the landmark commitment that these services will receive a growing share of the NHS budget."

Prof. Helen Stokes-Lampard, Chair, RCGP
Expanding the GP workforce

England is short of over 6000 GPs – almost one for every surgery – and workload has risen 16% over the last seven years. Yet NHS spending on general practice is proportionally lower than a decade ago. This threatens patient care and puts huge stress on GPs, who are trying to do more with fewer resources.

Alongside influencing investment to pay for more primary care staff, the College worked on several other campaigns and initiatives this year to increase GP numbers:

- Our ongoing work pushing for the introduction of a state-backed indemnity insurance scheme for GPs paid off this year, with launches in both England and Wales. We hope that the scheme will help GPs with often crippling insurance costs, encouraging them to stay in general practice.

- We successfully fought to allow thousands more doctors from abroad to work in the UK. In June 2018, after sustained campaigning, the Home Office excluded doctors and nurses from its cap on skilled worker visas. There is now no restriction on the numbers who can be employed through the so-called tier 2 visa route.

- The College also supported family physicians from overseas to become accredited to work in the UK, with 17 gaining our Certificate of Eligibility for General Practice Registration. These included the first two doctors to go through our newly streamlined process for Australia, which we launched this year.

- To see where it would be best to introduce a streamlined process next, we commissioned the University of Exeter to look at how closely the GP training and healthcare contexts of several countries align with those of the UK. The number of returners to UK general practice through our streamlined returner process, the Portfolio Route, also increased, from eight last year to 21 in 2018/19.

- Other primary care professionals who work closely with GPs, such as pharmacists, can be a great help in reducing workload. This year we worked with key decision-makers to shape the future of the scheme putting pharmacists in general practice, including how it can be placed onto a stable financial footing.

- Inequity in the way that GP undergraduate training placements are funded compared with hospital placements is worsening the GP workforce crisis. In July 2018, the College wrote to the Health Secretary to call for GP practices to receive the same funding as hospitals for hosting medical students as part of their training. We asked for at least another £31m a year to rectify the discrepancy and to ensure that high-quality placements are available to all students.

In May 2018 we published our Spotlight on the 10 High Impact Actions report, assessing progress towards the 10 commitments that NHS England has made to cut workloads in general practice. Among other insights, the report found that social prescribing – the practice of referring patients to non-medical care – was one of the most effective and beneficial of the 10 actions for both GP teams

Campaigning for social change: tackling loneliness

This year, the College did not just campaign on matters that are important to GPs’ working lives – we also successfully pushed for change on a health issue that we consider vital: stopping loneliness.

We know that loneliness is widespread and has a significant adverse impact on health and wellbeing. In May 2018 we launched Tackling Loneliness: Community Action Plan manifestos in Scotland, England, Northern Ireland and Wales. These call for widespread public campaigns to raise awareness of loneliness and social isolation across society, and to encourage everyone to get involved in combatting this public health epidemic.

Our English manifesto recommended that every general practice has access to a funded ‘social prescriber’ to help patients experiencing loneliness find the most appropriate support. We were delighted to see a commitment to rolling this out in the government’s loneliness strategy, launched in October 2018.
and patients. We circulated the report to decision-makers, and it will also provide useful evidence for our campaigning going forward.

Next year we plan to launch a technology manifesto, outlining how we believe technological advances should be used to help GP practices and reduce GP workload.

Wales: pushing for transformation of general practice

In 2018, the RCGP Wales report, Transforming General Practice: Building a profession fit for the future, was launched, designed to influence key decision-makers to make several vital changes to benefit general practice.

Informed by our members’ views, the report raises concerns about high levels of stress, apprehension about the future and the financial sustainability of general practice among GPs. It calls for 11% of the Welsh NHS budget to be spent on general practice to boost the GP workforce, make workloads manageable, develop new roles in general practice, transform out-of-hours services and support practices to deliver care to meet changing patient needs. The report is the foundation on which we plan to build our campaigning ahead of the 2021 Senedd elections.

Other campaigns launched this year included calls to increase the number of GP training places, to improve conditions for out-of-hours GPs and access to the service for patients, and to recognise the pressure that winter puts on GP services.

To boost our chances of success with all of our campaigns, we continued to meet the Health and Social Services Minister every six months, and regularly responded to consultations and provided evidence to National Assembly committees.

Northern Ireland: achieving record investment and supporting GPs

Despite Northern Ireland having no government for the past two years, the College continued to campaign to improve life for GPs and patient care in 2018/19.

Thanks in part to our work lobbying senior civil servants, 2018 saw the single largest investment in general practice in Northern Ireland since 2004. The Department of Health allocated £8.8m to fund pharmacists to work in GP practices, to expand and improve premises and to help with indemnity insurance costs.

To ease GP workloads, we also continued our 3 Before GP campaign. It encourages people to consider three alternatives before going to their GP: self-care, using the NHS’s online services and seeking advice from a pharmacist. In a similar vein, our patient group designed a leaflet to encourage people to seek treatment from the wider practice team and pharmacy. We distributed 20,000 leaflets to surgeries across Northern Ireland, thanks to funding from the Health and Social Care Board.

Making sure that healthcare professionals work together as effectively as possible at primary and secondary care interfaces was also a key part of our work this year. Collaborating with 13 other royal colleges in Northern Ireland, we launched a set of Professional Behaviours and Communication Principles for Working across Primary and Secondary Care Interfaces in Northern Ireland. We are now pushing for medical education and training programmes to embed core messages of working together as one healthcare team and respecting the roles of colleagues and the pressures they are facing.

Scotland: shaping positive change

In 2018/19, RCGP Scotland carried on pushing the core messages of our #BackGP campaign. Through engagement with stakeholders, media coverage and continued campaigning activities, we called for an increased GP workforce, together with a national conversation on what the public should realistically expect the NHS to provide in the twenty-first century. This work fed into our continued calls for action to tackle unmanageable GP workloads and stress levels. We also called for 10-minute appointments to be scrapped and for an increase in funding for general practice.

To make progress on all of these issues, we were very active in the Scottish Parliament, regularly meeting MSPs and ministers from all parties. The Cabinet Secretary for Health and Sport, Jeane Freeman, spoke at the RCGP Annual Conference, outlining her priorities for improving general practice in Scotland. We also hosted a round-table discussion at the SNP Conference on the crucial role of GPs and primary care in tackling health inequalities.

Furthermore, we influenced positive change for general practice by responding to several government consultations, including on safe and effective staffing in health and social care and tackling social isolation and loneliness.

We published From the Frontline in June 2019 alongside the #RenewGP campaign, which looks at the changing landscape for general practice in Scotland, analyses the challenges and opportunities and gives our recommendations for improvements.
Supporting GPs, championing general practice

In 2018/19, we continued to support GPs in all aspects of their working lives and throughout every stage of their career, alongside encouraging the next generation into a career in general practice.

RCGP membership at record high

Membership rose to a record number of 53,545 in 2018/19, including the highest ever number of GP trainees. This reflects the College’s commitment to promoting the benefits of a career in general practice, as well as the high membership retention rate. We saw strong growth in international membership, as GPs working abroad increasingly sought to access services such as online learning and key College publications. We also welcomed an increase in the number of GPs who were previously members returning to the RCGP.

Our new membership strategy was key in achieving these increases. Launched in July 2018, it focuses on retaining and engaging UK members by improving our services, developing our provision for international members and better articulating our membership offer, including developing a user-friendly app version of our website.

Another vital part of our progress was restructuring our team into a new Membership and International Directorate to make us more effective and to give members a better experience.

In 2019/20, we will improve our offering once again, launching a mentoring programme to match experienced members with trainees or newly qualified GPs who want to develop and excel. We are also developing a Practice Membership scheme, to provide an inclusive opportunity for the wider primary healthcare team to engage with us.
Encouraging medical students and foundation doctors to become GPs

Thanks in part to the RCGP’s efforts to highlight the benefits of working in general practice, 3988 doctors entered general practice training in 2018 – a 9.4% increase compared with the year before and an all-time high.

College initiatives to promote the profession included the ‘Discover GP Virtual Reality Experience’, a series of five videos launched in October 2018 to encourage medical students and foundation doctors to consider general practice as a career. The videos show the varied nature of life as a GP and challenge myths about the role. The initiative won a bronze award for ‘Most Innovative Development’ at the European Association Awards 2019 and received highly commended awards in the ‘Best Student Engagement Initiative’ and ‘Membership Event of the Year’ categories at Memcom 2019.

The College also held seven Discover GP conferences in 2018, with more than 1000 medical students and foundation doctors registering to find out more about a career in general practice. In total, 93% said the event had quite positively or really positively changed their perception of becoming a GP.

Promoting general practice to the next generation was a strong theme at the RCGP Annual Conference. More than a quarter of delegates were medical students and foundation doctors. Many attended the Inspiring the Future Awards, which lauded the best university GP societies, medical students and foundation doctors from around the UK. The ceremony was the conference’s most popular social event, with 160 attendees.

Societies in medical schools play a pivotal role in encouraging students into general practice. The College worked with 31 student-led GP societies affiliated with our Society Partnership Scheme in 2018/19, up from 24 last year, offering them resources, training and networking opportunities.

To build on our efforts to inspire and engage the GPs of tomorrow, we also established our first Medical Student and Foundation Doctor Committee this year, to guide our work with these groups.

“Attending the Discover GP conference was fantastic. Having the chance to listen to inspirational speakers from the field is great and has encouraged me to consider a career as a GP.”

Discover GP attendee

RCGP membership 2018/19*

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<th>53,545 members</th>
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<tr>
<td>2.29% growth</td>
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<tr>
<td>92.6% renewed their membership</td>
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<tr>
<td>179 new Fellows elected</td>
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<td>including two International Fellows</td>
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<td>5508 new joiners and reinstatements</td>
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*as at 31 March 2019.
Promoting general practice to school pupils

Encouraging bright and conscientious school pupils to become GPs is also vital to the future of the profession.

In 2018/19, the College continued to offer school students a flavour of general practice through our primary care work experience programme, enabling 250 prospective medical-school applicants to undertake high-quality placements locally.

During the RCGP Annual Conference, 75 sixth-form school pupils also had the opportunity to learn about general practice in our ‘Discover GP: Aspiring Medics’ session. The majority of the pupils represented the Scottish Reach programme, a national project funded by the Scottish Funding Council to encourage, educate and empower pupils from disadvantaged areas to consider careers in medicine, dentistry and law. The Medical Schools Council is now developing material from this successful session for its summer school programme.

We also piloted our first Primary School Activity Workbook for Key Stage 1 and 2 pupils, which aims to educate children about primary care and encourage them to consider jobs in this area. We plan to launch the workbook later this year.

Focusing on member wellbeing

With GP workload at an all-time high, the potential for stress, mental health problems and burnout is significant. The College did everything possible to help GPs stay well in 2018/19.

November 2018 saw the launch of our new GP wellbeing strategy. It outlines our ambition ‘to have happy and healthy GPs, working within a happy and healthy culture’, by:

- reducing GP suicides and burnout by ensuring that wellbeing resources are easily available
- promoting the need for self-care and seeking help, while addressing harmful attitudes to this, such as stigma
- increasing job satisfaction by supporting practices and sharing best practice
- championing compassion within the profession
- understanding and addressing workload issues.

We worked hard to implement this strategy in 2018/19. Our wellbeing work this year included delivering the first ever RCGP wellbeing conference. GPs who attended enjoyed sessions including ‘Sleep’ (presented by sleep specialist Dr Mike Farquhar), ‘Eat’ (culinary medicine with Dr Rupy Aujla), ‘Rave’ (self-compassion with Dr Tim Anstiss) and ‘Repeat’ (breaking bad habits and forming new ones by Dr Phillipa Lally). The day also included yoga, mindfulness and massage sessions. The event sold out overnight after being advertised.

Another sold-out event was our culinary medicine course in Birmingham. Led by an experienced chef tutor, 25 GPs had the chance to make healthy recipes, enjoy their dishes and take home skills to help them stay healthy.

Around 90 GPs also had the opportunity to relax and network at the first in our ‘Bigger Picture’ series of Arts in Medicine events, which was a ‘Poetry in Practice’ evening featuring poet Deborah Alma.

Developing a new strategy for our later career and retired members

We want to make sure that our members who are retired or in the later stages of their careers are getting excellent support from the College. This year we launched a strategy looking at how we will meet their needs over the next three years. It includes plans to ensure that these members have a voice in our work, to encourage them to participate in the College more actively, to recognise their contribution and expertise, and to build strong and sustainable links within their community.

Better supporting newly qualified members

This year we started work on a new strategy to improve how we meet the needs of our First5 members – new and recently qualified GPs. We carried out research to understand what these members value about their RCGP membership and the perceived gaps in current provision. We also looked at what life is like for GPs in their first
five years, so we could identify opportunities to support them. From this we will develop a member proposition to clearly communicate the value of College membership.

Enabling parents to attend our Annual Conference

Combining a high-pressure career with parenthood presents many challenges for GPs. The College is always looking for ways to support parents to succeed. For the first time, our 2018 Annual Conference in Glasgow was fully ‘baby-friendly’. Parents were welcome to bring their children and we offered baby-changing facilities, a soft play area, baby sensory classes, priority seating in the auditorium and companion passes for other adults to come and help.

Helping primary care staff and their patients exercise

Parkrun events are a great way to get fit. Open to all, they offer weekly free 5K runs around the country. Our Parkrun Practice initiative, launched in June 2018, encourages practices to promote Parkrun to both staff and patients to improve their health and wellbeing. In its first year, 917 practices signed up to take part.

Welcoming members

Completing GP training and attaining College membership is a huge achievement. Every year we help new members, and their families and friends, celebrate at our New Membership Ceremonies. We held 10 ceremonies in 2018/19, welcoming 838 of our new members and 2280 guests.

To become licensed to practise as a GP in the UK, doctors must pass the College’s Membership of the RCGP (MRCGP) examination, comprising the Applied Knowledge Test (AKT), Clinical Skills Assessment (CSA) and Workplace-Based Assessment (WPBA). In 2018/19, the number of doctors taking the first two elements remained steady, with 4204 sitting the AKT and 3483 attempting the CSA. In total, we recommended 2754 doctors to the General Medical Council for their Certificate of Completion of Training, enabling them to be added to the GP workforce.

An independent external review of the MRCGP concluded that our examinations ‘meet or exceed the standards for procedures used for high stakes examinations in the medical profession’ and ‘were fit for purpose and fair for both candidates and patients’. The review also made recommendations ‘in the spirit of continuous quality improvement’. This year, the RCGP examinations team reviewed these recommendations in consultation with a stakeholder group and is working on an implementation strategy.

We also gave an exit questionnaire to CSA candidates in December 2018, looking at the differences in performance associated with the candidates’ attributes and experience, as well as exploring their expectations of success. We will publish the results later in 2019, which we hope will offer useful information to the educational community.

The College also continued to play an important role in designing and developing the tools used within the WPBA. This third component of the MRCGP provides a framework for evaluating a doctor’s progress in areas of practice best tested in the workplace.

Annual Review of Competence Progression panels evaluate the evidence that GP trainees collect in their ePortfolio as part of the WPBA. To ensure that this process is of the highest standard, this year the College’s team of external advisers visited each deanery across the UK to observe it and remotely reviewed over 3000 ePortfolios.
Being there for our members across the UK and Ireland

The College’s network of faculties and regional offices improve the quality of general practice at a local level, providing education, events and networking opportunities to support GPs at every stage of their career.

Bringing GPs together in North East England

Our North East England Faculty’s GP Reimagined event enjoyed another stellar year, giving 170 attendees the opportunity to network and hear from interesting speakers. The event, which looks to celebrate innovation, share good practice and improve care, included sessions on the future of primary care and the challenges facing general practice.

Supporting trainees to become qualified

To support trainees sitting the assessments to become a qualified GP, our Severn and Tamar Faculties provided preparation courses on behalf of Health Education England. We ran six AKT courses, training around 240 GP trainees, and eight CSA courses, equipping around 250 trainees with the skills needed to sit their examinations.

Increasing social media reach

Letting members know what their local faculty offers is vital so they can make the most of getting involved. This year, our faculties worked hard to increase their social media reach. In the first four months of 2019, English faculties’ Twitter followers increased from 8781 to 10,156.

Organising regional events

The College’s Clinical Innovation and Research Centre (CIRC) helps GPs and practice staff deliver the best quality care to patients. In 2018/19, our faculties worked with the CIRC to deliver 31 regional events so that GPs all over the UK could expand their skills. Topics included ‘Easily Missed Diagnoses’ and ‘Primary Care and Cancer Matters’.

Our offices in Northern Ireland, Scotland and Wales deliver a wide range of initiatives to support local GPs, promote learning and leadership and recognise excellence in general practice.

RCGP Northern Ireland

- This year, RCGP Northern Ireland celebrated a 32% rise in student membership of the College. This was, in part, down to our work supporting Queen’s University Belfast’s GP Society, with two local GPs – our undergraduate medical champions – letting students know about the support we offer.

- We also continued to develop the next generation of GPs. This included working with the local deanery (Northern Ireland Medical and Dental Training Agency [NIMDTA]) to support trainees participating in a ‘Future Dr You’ round-table discussion and offering the winner of the NI EQUIP prize for best quality improvement project a bursary to attend the RCGP Annual Conference. We also provided face-to-face support and information at NIMDTA induction days for specialty trainees.

- This year, our comprehensive CPD programme included a paediatrics conference, cancer workshop and cardiopulmonary resuscitation (CPR) accreditation, plus networking and learning sessions for recently qualified members. We are organising the inaugural RCGP Northern Ireland First5 conference next year.

- With good mental health for GPs in mind, this year we ran seminars on wellbeing and mindfulness, alongside Pilates taster sessions.
In October 2018 we held our annual awards ceremony. We welcomed 40 new members and new awards categories included ‘Highest Applied Knowledge Test Score’ and ‘Practice Team of the Year’.

We held an event for retired members in February 2019, at which they enjoyed a networking lunch and an update on developments in general practice.

**RCGP Wales**

RCGP Wales and the Welsh faculties delivered 40 CPD and networking events in 2018/19. These included free substance misuse training for 60 primary care professionals, funded by the Welsh Government, and faculty-funded CSA preparation courses for 58 GP trainees, plus events for school pupils and medical students.

The success of the RCGP Wales Advocate programme continued, offering local health boards College expertise to support healthcare planning and identify service development opportunities for general practice.

In November 2018, because of increased demand, we hosted two New Membership Ceremonies instead of one for the first time, giving 56 new members the chance to celebrate at Hensol Castle in the Vale of Glamorgan.

Almost 200 guests attended our Gala Awards evening to celebrate general practice, the most since the event began in 2008. Attendees included the RCGP President and RCGP Chair, and the Director General and Chief Executive of NHS Wales.

Ten GPs completed the fifth RCGP Wales Leaders for the Future programme, which develops participants’ confidence in their leadership abilities. The Welsh Government has agreed to provide funding until 2021 to allow GPs to come out of practice to participate.

**RCGP Scotland**

Extended to March 2020 through funding from the Scottish Government, this year the RCGP Scotland’s Leadership for Integration programme continued to build the capabilities of primary and social care professionals to work together to deliver integrated models of care.

We led work in 2018/19 to help each health board in Scotland establish Interface Groups to improve working between different parts of the healthcare system.

We revamped the RCGP Scotland awards this year, adding awards for trainers, trainees, academic GPs, student creativity and cluster/quality improvement.

RCGP Scotland and the Scottish faculties offered members a full programme of CPD in 2018/19, with 96 education events. Working with GPs from the Deep End Group of practices serving the most deprived populations, we supported the delivery of a successful conference on the ‘Exceptional Potential of General Practice’, considering best practice for tackling health inequalities in today’s context.

We continued to encourage school and medical students to consider general practice, including by local faculty members speaking at ‘Meet the GP’ events for senior school pupils. The University of Aberdeen’s GP Society also hosted the Scottish Discover GP conference.

Our Local Advocate initiative developed positively this year. Our GP Advocates continue to engage with assistant medical directors, cluster quality leads and other local primary care leads to positively influence the evolving functions of GP clusters. They also contributed to the Scottish Government’s *National Guidance for GP Clusters*, published in June 2019.

Our work in the Republic of Ireland

Our Republic of Ireland Faculty supports almost 700 members, fellows and associates.

This year was a busy year. Spring and winter meetings brought together more than 130 attendees to learn from each other. This included the first All Island Undergraduate Clinical Case Presentation Competition, plus presentations on dementia and sepsis and a talk from RCGP Chair, Prof. Helen Stokes-Lampard, on ‘Engaging efficiently in the public domain for the promotion of general practice’. Eight Republic of Ireland candidates also achieved fellowship in November 2018.
In 2018/19, the College continued to support general practices nationwide, helping them deal with the stresses they face, build sustainability and deliver the highest possible standards of care.

Our Primary Care Development Programme: helping practices excel, be resilient and cope with change

From implementing the changes introduced in the NHS Long Term Plan, to dealing with squeezed finances and difficulty with recruitment and having the right leadership in place, we know that practices all over the UK encounter many and varied pressures every day. The College’s Primary Care Development Programme offers practices support in every area where they may need it.

The programme began in 2014 to support practices in special measures. Although it continues to help these practices, for the past two years it has been open to all, irrespective of their starting point and particular set of challenges. This year we worked with an additional 55 practices, bringing the total number of practices supported through the programme to over 250 across 91 different commissioners. We supported them on a wide range of issues, including developing leadership, enhancing communications, governance, staff recruitment and capacity problems, managing finances and training. We also worked with at-scale practices on their governance structures so that they can work more effectively.

With the introduction of primary care networks as part of the NHS Long Term Plan, developing support for the newly forming networks was a key focus for the programme in 2018/19.

Being part of a primary care network will mean practices working together with neighbouring practices, and community and social care bodies, to find efficiencies and deliver a wide range of services to patients. Our team of advisers aims to help practices achieve a smooth transition, working with them to set up networks, implement governance structures, develop leadership, manage cultural change, introduce new practice roles and support underperforming practices within networks.

With the landscape continuing to evolve, we will continue to offer and grow support around primary care networks in 2019/20. We are also developing closer links with bodies representing other primary care professions, to develop joint resources for teams working ever more closely together, including the Royal College of Nursing, Royal Pharmaceutical Society and Faculty of Physician Associates.

Continuing to support 480 practices in Manchester

This year, the College continued and deepened our GP Excellence strategic partnership with Greater Manchester Health and Social Care Partnership, embedding positive transformation across its 480 practices.

Now in its third year, GP Excellence is an evidence-based approach that boosts practice performance and sustainability through quality improvement tools developed by the RCGP. These tools help practices make the most of their systems, organisations, talents and expertise to deliver better outcomes for patients.

You have been immensely helpful in this difficult time. We cannot thank you enough.

Primary Care Development Programme participant
patients. In 2018/19, we mainly focused on helping practices in special measures. We will be widening our offer to practices in the coming year to include support for developing primary care networks.

Giving practices the resources they need to improve quality

The College’s CIRC department is dedicated to supporting practices to improve patient care and to delivering excellence in innovation, quality improvement and research, by setting policy and standards, developing training and education and bringing communities together for collaborative learning.

CIRC supported practices to deliver better services in 17 clinical areas this year, including cancer, liver disease, mental health and sepsis, through eLearning, toolkits, video case studies, publications and national and regional events.

Our free online QI Ready tool is another key resource supporting practices. With GPs and practice teams under intense pressure from heavy workloads and lack of resources, finding the time for quality improvement can be a challenge. Featuring eLearning modules, resources, guidance, case studies and an online network, practices can use QI Ready to understand quality improvement methodologies and how to quickly and easily embed them in their practice.

This year we revamped QI Ready, adding several new resources, including the Daffodil Standards (see box). We also added case studies, giving guidance and inspiration for quality improvement, and began distributing a bi-monthly newsletter to more than 800 people. More primary care professionals than ever used the tool in 2018/19, with over 900 users registered and 16,000 page views.

We also established a network of QI Regional Champions across Scotland, Wales and Northern Ireland this year, to raise awareness and improve understanding of quality improvement in primary care.

Helping practices improve end-of-life care

Working with external partners on innovative programmes to help practices improve care for patients is a key strand of the College’s work.

This year we collaborated with terminal illness charity Marie Curie to develop and launch the Daffodil Standards: the UK General Practice Core Standards for Advanced Serious Illness and End of Life Care. These are a set of quality improvement statements, resources and reflective learning exercises that practices can use to improve their care for people with an advanced, serious illness or at the end of their lives.

Around 350 practices registered for a free welcome pack in the two months following the launch of the standards in February 2019.

The eight Daffodil Standards are:
1. Professional and competent staff
2. Early identification of patients and carers
3. Carer support – before and after death
4. Seamless, planned, co-ordinated care
5. Assessment of unique needs of the patient
6. Quality care during the last days of life
7. Care after death
8. General practices as hubs within compassionate communities.

By adopting the standards, general practices commit to making improvements in at least three of the eight elements each year, with the aim of reviewing all of them after three years.

“The new Standards will play a key role in excellent end-of-life care and ensure that busy GPs and practice staff have the support they need to improve the quality of care provided. It has been a real privilege working with the RCGP on the development of the Daffodil Standards.”

Dr Jane Collins, Chief Executive of Marie Curie
Providing the best professional development and learning

Every career in general practice is a lifelong learning journey. In 2018/19, the College helped members enhance their knowledge, and their care for patients, with a wide range of resources and events.

Improving our approach to CPD

To ensure that our CPD offer is of high quality, relevant and accessible, the College developed an ambitious new strategy this year.

Although the CPD we offer is extensive and highly regarded, it is not always as co-ordinated as it should be. We also want to improve the navigation on our online platforms.

The strategy addresses these issues and puts in place plans for next year and beyond to deliver a seamless digital experience and to work with faculties to better co-ordinate local and national CPD programmes. Feedback from members will underpin the strategy at each stage.

Offering outstanding online resources

In 2018/19, the College offered a wide range of resources to help GPs expand their skills and provide excellent services.

- RCGP eLearning continues to be a key resource for GPs to improve their skills. Our eLearning platform now has more than 110,000 registered users and includes a new ‘RCGP Consultations’ resource, which members can use to follow patient journeys, from first presentation to final diagnosis. In 2019/20, we plan to introduce new learning formats, including mobile phone apps for specific courses, as well as podcasts.

- In 2018/19, we began two new projects to produce training resources for GPs. The first will investigate how GPs can improve their services for seriously ill children and young adults. In the second we are creating resources for improving care for LGBT patients.

- Our Essential Knowledge Update (EKU) programme updates members on healthcare developments that are crucial to their daily practice. The programme now offers 1840 eLearning modules, hot topics, journal watch bulletins, podcasts and screencasts and has over 85,000 users. The next edition to the programme will provide insight on topics including ulcerative colitis and Crohn’s disease, combined hormonal contraception and comprehensive geriatric assessment.

- Our online Education Libraries offer members a wealth of resources including the latest guidelines, eLearning, journal articles, podcasts, courses and more. Our Women’s Health Library has been viewed more than 39,500 times and our
Dermatology Library viewed more than 21,500 times since their launch.

We now have over 60 toolkits that GPs can use to help them care for patients safely and effectively. This year, 199,674 people viewed our toolkits online, and we added toolkits on adult safeguarding, acute kidney injury, Ehlers–Danlos syndromes and menstrual wellbeing.

Helping members identify their learning needs

We welcomed 5440 new users to our GP SelfTest learning needs assessment tool in 2018/19, which is free to College members. The tool supports members in training with examination revision and helps GPs with their self-appraisal, including those considering a return to general practice. New questions are added each month and planned technical improvements towards the end of 2019 will improve functionality.

Delivering insightful events

Conferences, seminars and courses provide a chance for GPs to garner crucial knowledge, as well as a vital opportunity for networking and learning from peers.

The College put on more than 100 of these events this year, attracting over 5000 delegates. Events included the RCGP Annual Conference, the leading conference for UK GPs. Held in Glasgow, it attracted 1310 delegates and featured sessions by science writer Dr Ben Goldacre and journalist Owen Jones.

We also held 12 ‘One-Day Essentials’ conferences, providing specialist training in areas including men’s health and learning disabilities; a conference on managing drug and alcohol problems in primary care; and courses on minor surgery and telephone consultation skills.

Accrediting high-quality learning

The College’s Accreditation Quality Mark assures members that resources, courses and events are of the highest standard. In 2018/19, we approved another 109 applications for the mark. We also improved the scheme to better cater for the range of resources that we accredit, as well as enhancing our quality assurance processes.

Developing innovative new resources

This year we worked with global CPD provider mdBriefCase to launch an online learning tool to help GPs take a new approach to tackling obesity. ‘OPtimizing Treatment and Management of Obesity (OPTIMO)’ offers guidance on broaching difficult conversations and new ways to treat patients. We also worked with mdBriefCase to produce a free module that GPs can use to overcome the obstacles preventing people from being vaccinated against flu.

Helping with revalidation

In 2018/19, we continued to work hard to minimise the burden, and promote the benefits, of appraisals for GPs.

We organised an event to discuss the revalidation of GPs, involving responsible officers from across the UK and representatives from the General Medical Council and British Medical Association. One of the outputs has been the creation of an external working group to simplify the appraisal process for GPs returning to the UK after spending time abroad.

We also updated our appraisal and revalidation support and our popular RCGP Mythbusters guide, produced a reflective template to support GPs with a low volume of clinical work and shared findings from our second revalidation survey.

Supporting GPs with extended roles

The College is keen to support GPs with extended roles, recognising the important part they play in delivering new models of care and specialist community services. We also want to support GPs with portfolio careers.

We are now close to completing a trial accreditation process for GPs with extended roles in dermatology and skin surgery and are researching which specialisms to prioritise for potential future accreditation.
Developing innovative new ways of working

The College is committed to supporting fresh thinking and inspiring ideas that lead to new and better ways of working for GPs. In 2018/19 we developed and promoted innovations to improve the lives of our members and provide better services for patients.

Supporting practices to work effectively in collaboration

Working in collaboration – when practices work together or with other healthcare providers to reduce various pressures – can have many benefits, including alleviating workloads and solving recruitment problems.

In autumn 2018, we published our General Practice at Scale: A cross organisational examination of quality and efficiency report, which gives an insight into how six organisations working in collaboration are achieving quality and aims to inspire other primary care professionals.

The RCGP General Practice at Scale Online Learning Network provides information and support for GPs who want to learn more about working in
collaboration. This year the network grew: it now has 1150 members and its bi-monthly newsletters have above-average engagement, with an open rate of more than 30%.

The College also held the General Practice at Scale National Summit in March 2019. This interactive event drew more than 100 attendees and explored the future of general practice, examining how the NHS Long Term Plan, Partnership Review and primary care network development impact GPs and general practice. Co-chaired by Dr Jonathan Serjeant and Dr Vish Ratnasuriya, topics covered included team-based care, the move from practice-based to network-based care, and leadership.

**Encouraging and celebrating entrepreneurial GPs**

Healthcare professionals often see better ways of doing things, leading to improved patient experiences, time management and cost-efficiency. We want to support them to develop their ideas in any way we can.

The College’s Bright Ideas Awards celebrate the inspiring ideas that frontline GPs have devised to improve primary care. This year, we were delighted to see interest in the awards continue to grow, with 36,460 people accessing our awards web page.

The awards have two categories: the Pioneer Award, which celebrates ideas that push the boundaries of general practice, and the High Impact Award, which recognises fresh approaches to primary care challenges that have demonstrated tremendous value. In 2018, we presented six awards and were delighted to have our first patient winner, Shirley Bull (see box).

To inspire more GPs to pursue solutions that improve the quality of health care, in March 2019 the College organised a workshop facilitated by previous Bright Ideas Awards winners, who shared their experiences of innovation and offered GPs the chance to discuss and develop their ideas with each other. The workshop had excellent feedback.

> Great event, lots of shared learning and learning best practice.

**Bright Ideas workshop participant**

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**2018 Bright Ideas Awards winners**

**England**

*Dr Muhammed Akunjee (Pioneer Award)*

Dr Akunjee developed the ProActiveGP Virtual Clinic, which makes contacting patients more efficient and safer.

*Shirley Bull (High Impact Award)*

Ms Bull devised a low-cost way to reduce the number of missed appointments and help general practice staff to better plan their day.

**Northern Ireland**

*Dr Rose McCullagh (High Impact Award)*

Dr McCullagh developed a cognitive–behavioural therapy pain management course to reduce long waiting times for treatment at a pain clinic.

**Scotland**

*Dr Shawkat Hasan (Pioneer Award)*

Dr Hasan developed a Career Start GP Programme for First5 GPs to help them manage their time as they combine work, study and CPD.

**Wales**

*Dr Sue Goodfellow (High Impact Award)*

Dr Goodfellow worked with the College’s Patient Participation Group to create online access to clinical advice.

*Dr Arfon Williams (Pioneer Award)*

Dr Williams introduced a number of changes in a general practice that led to a sustainable team workload, improved morale and increased patient satisfaction.
Another key way that the College supported entrepreneurial GPs this year was through our new Innovators Mentorship Programme. Five GPs were accepted onto the programme, selected by interview, and were paired with a mentor who could help them develop their innovative ideas and train them in non-clinical skills.

Developing digital general practice

This year, the College continued to help our members keep pace with the digital revolution and use technology to enhance how they work.

We updated our Patient Online toolkit, which shows practices how best to provide online services and promote them confidently to patients. The toolkit gives practical guidance on how to help patients use their records to undertake self-care, including booking appointments and ordering repeat prescriptions. In 2018/19, the toolkit’s webinar drew 161 participants, with 3479 people listening to its podcast.

The College also highlighted the increasing importance of artificial intelligence (AI) in health care. In November 2018, we produced an introductory report, Artificial Intelligence and Primary Care, to inform GPs about the impact, benefits and risks of AI in primary care. The report was downloaded 678 times between November 2018 and March 2019. We also held an AI round table that included senior representatives from the NHS, industry and academia, as well as GPs and patients.

Protecting patient data

With the new General Data Protection Regulation coming into effect, in 2018/19 the College again supported GPs in safeguarding the confidentiality of their patients, to help patients make informed choices about how their data are used.

We worked with NHS Digital to produce a Patient Data Choices toolkit, a portfolio of resources to support primary care teams in advising patients and carers on their data-sharing options.

The toolkit offers guidance on how primary care teams can uphold the national data opt-out, which enables patients to opt out from their information being used for research or planning. We also delivered six regional workshops, four webinars, six information videos and a national symposium on patient data choices.

Creating new and innovative resources

In 2018/19 we developed new resources to reflect exciting advancements in general practice and help our members deliver care that is modern and efficient and has the person at the centre.

We updated our Person-Centred Care (PCC) toolkit to include personal health budgets and are uploading case studies about conditions such as cancer, mental health, learning disabilities and diabetes. During 2018/19, the PCC toolkit was accessed 11,118 times.

Genomics is a fast-moving medical field that is increasingly becoming part of mainstream health care. We developed resources and materials, including webinars and podcasts, to support GPs in understanding genomics and the role that it will play in the future, and will deliver a toolkit on this topic next year.

Planning future innovations

The College plans to introduce a number of initiatives in 2019/20 to carry on championing innovation and new ways of working in primary care.

This year we provided the Health Foundation with information on the importance of continuity to help develop its Increasing Continuity of Care programme. This programme is funding five large-scale GP practices and federations to carry out quality improvement work to increase continuity of care in their practices, to benefit patients and staff. We will help disseminate the results in 2019/20.

The RCGP Midland Faculty piloted a scheme last year that allowed GP practices in the area to become veteran friendly-accredited practices. This showed military veterans that the practices welcomed them and had the knowledge to treat their specific needs. The College is now working with NHS England to roll out this pilot across the UK next year.

We are also planning an Active Practice Charter to encourage and support GP surgeries to promote physical activity and healthier lifestyles among patients. To become certified, practices will be asked to make changes, including assessing their own levels of physical activity and encouraging their patients to become more active. Practices that sign up can partner with organisations offering free or low-cost opportunities to get active, and will receive a newsletter showcasing examples of good practice by other GP teams.

This year the College was also commissioned by NHS England to work in partnership with the National Institute for Health and Care Excellence
and the Health Foundation to develop quality improvement modules for the Quality Outcomes Framework, part of the General Medical Services contract for general practices.

Championing research

In 2018/19, the College continued to support innovative research that will lead to first-class patient care in general practice.

The RCGP Scientific Foundation Board (SFB) allocated more than £100,000 of funding, including three research grants and one research fellowship. SFB-funded studies appeared in seven publications, including BMC Rheumatology, British Journal of General Practice, Journal of Comorbidity, BMJ Open, Medical Education and Palliative Medicine. The College also funded 12 Practitioner Allowance Grants for GPs who faced difficulties in acquiring funding for specific research.

We recognised significant achievements in research, too, through awards including the RCGP Research Paper of the Year, the RCGP and National Institute for Health Research Awards and the Yvonne Carter Award for Outstanding Early Career Researcher.

The RCGP Research and Surveillance Centre (RSC) continued to be an internationally renowned source of information, analysis and interpretation of primary care data. More than 500 practices are now part of our RSC network, contributing information to the centre’s data records on a weekly basis. In 2019/20 we had our largest ever weekly extract to date – over 2.3 million patient records in the weekly report. We launched our GP workload observatory online, too, which is free to access and includes information on GP workload over the previous week.

The College also helped disseminate the results of the 3D study, the largest ever trial of interventions to improve care for people with multimorbidity, including at a conference in October 2018 exploring the challenges that GPs face when caring for patients with multiple health conditions, which included more than 80 attendees.

Next year we plan to work with members and other stakeholders to redesign our quality assurance programme, Research Ready, which provides information, support and guidance to all UK GP practices participating in research.

**British Journal of General Practice (BJGP)**

We were delighted that our flagship publication, the BJGP, continued to be a leading voice in primary care. During 2018/19 the BJGP had 4.7 million page views and 4 million articles were downloaded. It is the top-ranked primary healthcare journal in the world, with articles regularly featuring in the trade and national press, on social media, in blogs, in Wikipedia and, most importantly for influencing healthcare provision, in policy documents.

Furthermore, our online-only, open-access journal of primary care, BJGP Open, is now indexed in PubMed and the Directory of Open Access Journals, both markers of the journal’s editorial and scientific quality. We also held the second BJGP Research Conference in March 2019, which we expanded to include a half-day with workshops on conducting and writing research.
Championing general practice worldwide

Good quality family medicine and primary health care make a huge impact on global health. In 2018/19 we continued our 60-plus years of work across the world, from China to Colombia, educating doctors to improve health and lives.

Opportunities to experience primary care in Europe

Forty-one RCGP members will have the chance to learn about family medicine in another European country over the next two years, broadening their skills to bring back to the UK, as part of our Hippokrates Exchange Programme. This is thanks to an €83,300 award from the European Union’s Erasmus+ programme, our fourth successful funding application.

Advising the Colombian Government on training

With the Colombian Government set to reform the country’s healthcare system, we were invited to carry out a comprehensive training needs analysis for family doctors in January 2019. An RCGP delegation met with the Colombian Minister of Health and signed an agreement to work with ASCOFAME, the Colombian Association of Medical Schools.

Continuing to improve services in Kosovo

In 2018/19, we continued to carry out quality assurance and development work to improve general practice in Kosovo, as part of a €25,500 award from the Luxembourg Development Agency, granted at the start of 2018.

Training trainers in Africa

This year we delivered ‘training the clinical trainer’ courses to doctors from seven sub-Saharan African countries, giving them the expertise that they need to educate others and spread crucial skills.

The courses are the first phase of our Family Medicine Leadership, Education and Assessment Programme, working in collaboration with Stellenbosch University in South Africa. The programme aims to build partnerships that will transform health coverage by increasing specialist family medicine doctors’ capacity to manage primary care.

Building new partnerships

In 2018/19, RCGP International explored opportunities to develop new partnerships with countries and organisations in South America and the Asia-Pacific region. We went on a tour of the latter, organised by the UK Department of Trade and Industry, meeting with government officials and medical education providers in the Philippines, Malaysia and Vietnam. Brazil also showed an interest in working with the College to develop primary care, and we plan to develop these partnerships further over the next year.

Reviewing our international membership programme

Sitting our MRCGP[INT]-accredited assessments allows doctors worldwide to become RCGP members and enjoy all of the benefits that this brings, from eLearning to member discounts, so that they can provide the best standards of care in their country. This year we reviewed the MRCGP[INT] programme, asking all relevant stakeholders for their opinions on possible changes and improvements. We plan to put those in place next year.
Improving quality in Myanmar

Thanks to a £119,000 grant from the Department for International Development, we ran a 12-month project to improve the quality of general practice and GP training in Myanmar, finishing in December 2018. RCGP expert volunteers made several visits to the country to train GPs, with six GPs from Myanmar visiting the UK to learn more about general practice.

Educating doctors to spread their knowledge in China

We were pleased to host 20 rural hospital CEOs from Zhejiang province in October 2018, helping them improve their skills so they can impart vital knowledge to others. We also welcomed 30 doctors from Tianjin in June 2018, giving them an overview of the RCGP’s role and general practice in the UK.

Following these visits, a senior RCGP delegation visited Beijing, Shanghai, Hangzhou and Hong Kong to follow up market research that we had carried out on potential opportunities and partnerships. We are now developing action plans for three new partnerships next year to improve general practice in the country. Our delegation also visited the Foreign and Commonwealth Office to discuss Prosperity Fund health priorities in China, and we are planning to bid for major funding in 2019/20.

Influencing better health care in India

In 2018/19 we continued our long history of working to improve health care in India.

An RCGP delegation visited the country in November 2018, taking part in several high-level meetings to discuss pathways for improving family medicine and primary care throughout the country.

We also work in partnership with the Institute of Health and Family Welfare (IHFW) in Kolkata in West Bengal state, supporting their two-year Diploma in Family Medicine, which is accredited by the College. As a result of the IHFW’s efforts to achieve high standards, following an accreditation review visit by RCGP assessors in January 2018, the Diploma programme was accredited for three years until 2020, instead of the standard one year.

Improving training and assessment of family doctors in South Africa

The RCGP continued to work with Stellenbosch University and the South African Academy of Family Physicians this year to enhance the training and assessment of family doctors, with a view to increasing both their quality and number. Thanks to funding from THET and EuropeAid, we ran a series of training the trainer workshops, as well as providing expert advice on the South African College of Family Physicians National Expert Exam.

Sharing knowledge with Japan

Thanks to £3000 of funding from the The Great Britain Sasakawa Foundation, we were able to help pay the costs of four Japanese GP trainees and recently qualified doctors to attend our Annual Conference in October 2018 and visit general practice surgeries, so they could learn more about how general practice in the UK operates.

Annual Conference registration:
- 120+ international delegates from 38 countries
- £16,246 international travel scholarships awarded
- 4086 global members (almost 14% growth)
- 100 days delivering international project work
- 39 global projects and partnerships managed
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Honorary Treasurer’s report for the year ended 31 March 2019

Introduction

I am pleased to present this report, which summarises the achievements of the College over the past year.

The College continues to encourage, foster and maintain the highest possible standards in general medical practice in a myriad of ways. These are set out in greater detail elsewhere in this report and are in alignment with the 3-year strategic objectives outlined in our 2017 plan Great Doctors, Great Care, which set out the following four main objectives:

1. Shape the future of general practice.
2. Ensure GP education meets the changing needs of UK primary care.
3. Grow and support a strong, engaged membership.
4. Be the voice of the GP (influence).

These objectives are to be achieved while maintaining our four core values of excellence, teamwork, leadership and care. Work has begun on the strategy for 2021 and beyond.

We are particularly proud of the success of our #BackGP campaign, which was instrumental to the £4.5bn annual funding boost for general practice in England, announced in the NHS Long Term Plan (2019).

The College has continued to grow during the year, with 2018/19 seeing the College membership increase to over 53,000 (Figure 1). We launched our new membership strategy in 2018, which aims to improve GP members’ experience and engagement with the College, and we envisage that this will help us to continue to grow. As part of our work for our members, our wellbeing strategy underpins our work in helping GPs avoid burnout and stress, and we developed initiatives to better support early career (First5) GPs and our later career and retired members.

Visitors to the home of general practice, 30 Euston Square, will see that the work on the High Speed 2 rail project (HS2) is very much under way. We continue to engage pro-actively with HS2 Ltd to ensure that the effects of any risks are monitored and mitigated. We remain confident that the project will offer many opportunities, as well as challenges, and we will assess how the College can best benefit from these.

Financial review for the year

The College’s total incoming resources for the year have decreased to £43.7m (2018: £44.2m), whereas total resources expended increased to £45.7m (2018: £43.6m).

This year there were losses on the revaluation and disposal of investments of £0.2m (2018: gains of £0.6m).

The actuarial gain on the defined benefit pension scheme was £1.4m (2018: loss of £1.6m). The pension scheme deficit decreased to £5.9m (2018: £7.9m).

The Trustee Board has approved a reserves policy, which ensures that the general fund (including designations but excluding pension scheme and fixed asset reserves) is maintained at between 3 and 6 months of operational expenditure (£11.4–£22.8m),
as a contingency against a shortfall in projected income.

The fund balances at year-end total £52.5m (2018: £53.3m), of which £4.0m (2018: £4.8m) are restricted, £Nil (2018: £1.4m) are endowed and the remaining £48.6m (2018: £47.2m) are general and unrestricted funds.

Unrestricted funds excluding designated funds show a net position of £0.9m. This is the result of the £5.9m (2018: £7.9m) pension scheme deficit. This deficit is not an immediate liability and therefore is not included in the calculation used for general funds with regards to the reserves policy. As such, ‘free’ funds total £6.8m.

Trustees have also included designated funds, excluding the fixed assets reserve, in the reserves policy. It is felt that this is reasonable as these funds could be utilised if the situation required the College to do so, as the designations are not specifically committed but are held for unbudgeted and unforeseen circumstances. These designated funds total £4.1m. As such, the total reserves in the calculation total £10.9m. The £10.9m total is £0.5m below the targeted level of 3–6 months’ operational expenditure, but the shortfall is not considered to expose the College to undue risk at this time. The College is undertaking a review to identify ways in which to increase surplus in the coming years.

Risk management

The Audit Committee provides detailed scrutiny of the risk management processes in place across the College whereas the Trustee Board retains overall responsibility for risk management and reviews the strategic risk register at each meeting.

Risk management is designed to be a proportionate balance between control, cost and risk-taking. An internal audit report by Mazars in March 2019 on risk management provided assurance that our risk management process was robust, fit for purpose and operating efficiently. Work on strengthening the risk processes further is under way in 2019/20 and will include a workshop with the Trustees to agree a risk appetite statement.

The major strategic risks managed during the year included:

■ Cyber security and data protection: this risk arises from a potential threat to our cyber security as a result of the everchanging online environment and the need to ensure that robust defences are in place. Work to data map all of our activities has been ongoing throughout and is due for completion in 2019. This will mitigate the risk by ensuring that there is adequate oversight of the cyber security defences in place across the different workstreams.

■ The potential effect of HS2 on 30 Euston Square: HS2 continues to be a significant threat to our headquarters at 30 Euston Square because of the ongoing works at Euston Station; however, stringent plans are in place to ensure that we are alerted in advance of works and, to date, we have had a constructive working partnership with HS2.

■ The retention rate of membership, especially among a younger demographic: our membership experience strategy, approved during 2018, includes a new approach and refinement to member e-communication, which is being embedded across the College. In addition, procedures to ensure that a younger demographic is included in forums that provide insight for the College are in place and are proving successful.

During 2018/19 the College has not been required to report an incident to the Information Commissioner’s Office or the Charity Commission.

Looking ahead

2019/20 promises to be another exciting year for the College, as we continue to support our members with the challenges facing the profession. The College continues to develop its membership benefits, including plans to develop a member app, and the roll-out of a new trainee ePortfolio and enhanced CPD offer over the next 12 months. We will continue our work in earnest in 2019/20, promoting our 10-year ambitions for the profession in our milestone report, Fit for the Future: A vision for general practice.

As ever, we will work hard to ensure that we protect and develop the assets we hold on behalf of our members and use our resources in accordance with our mission.

Finally, I would like to thank everyone who contributes to and supports the College’s work.

Dr Steve Mowle
FRCGP
Honorary Treasurer
25 July 2019
### Summarised accounts

Consolidated Statement of Financial Activities for the Year Ended 31 March 2019

<table>
<thead>
<tr>
<th>Unrestricted Funds £’000</th>
<th>Restricted Funds £’000</th>
<th>Endowment Fund £’000</th>
<th>Total 2019 £’000</th>
<th>Total 2018 £’000</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>INCOME</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Voluntary</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Donations</td>
<td>2</td>
<td>8</td>
<td>-</td>
<td>10</td>
</tr>
<tr>
<td><strong>Charitable activities</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Project income</td>
<td>3,784</td>
<td>878</td>
<td>-</td>
<td>4,662</td>
</tr>
<tr>
<td>Examination fees</td>
<td>6,663</td>
<td>-</td>
<td>-</td>
<td>6,663</td>
</tr>
<tr>
<td>Membership income</td>
<td>19,773</td>
<td>-</td>
<td>-</td>
<td>19,773</td>
</tr>
<tr>
<td>Courses &amp; events</td>
<td>2,216</td>
<td>-</td>
<td>-</td>
<td>2,216</td>
</tr>
<tr>
<td>Other income</td>
<td>796</td>
<td>52</td>
<td>-</td>
<td>848</td>
</tr>
<tr>
<td><strong>Trading activities</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trading income from subsidiaries</td>
<td>9,375</td>
<td>-</td>
<td>-</td>
<td>9,375</td>
</tr>
<tr>
<td>Investment income</td>
<td>69</td>
<td>39</td>
<td>-</td>
<td>108</td>
</tr>
<tr>
<td><strong>Total income</strong></td>
<td>42,678</td>
<td>977</td>
<td>-</td>
<td>43,655</td>
</tr>
<tr>
<td><strong>EXPENDITURE</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Cost of generating funds</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fundraising costs</td>
<td>6</td>
<td>-</td>
<td>-</td>
<td>6</td>
</tr>
<tr>
<td>Trading expenditure</td>
<td>6,862</td>
<td>-</td>
<td>-</td>
<td>6,862</td>
</tr>
<tr>
<td>Investment management fees</td>
<td>2</td>
<td>127</td>
<td>-</td>
<td>129</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>6,870</td>
<td>127</td>
<td>-</td>
<td>6,997</td>
</tr>
<tr>
<td><strong>Charitable expenditure</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Future of general practice</td>
<td>4,410</td>
<td>264</td>
<td>-</td>
<td>4,674</td>
</tr>
<tr>
<td>GP education</td>
<td>10,963</td>
<td>352</td>
<td>-</td>
<td>11,315</td>
</tr>
<tr>
<td>Supporting membership</td>
<td>14,339</td>
<td>418</td>
<td>-</td>
<td>14,757</td>
</tr>
<tr>
<td>Voice of general practice</td>
<td>7,835</td>
<td>158</td>
<td>-</td>
<td>7,993</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>37,547</td>
<td>1,192</td>
<td>-</td>
<td>38,739</td>
</tr>
<tr>
<td><strong>Total expenditure</strong></td>
<td>44,417</td>
<td>1,319</td>
<td>-</td>
<td>45,736</td>
</tr>
<tr>
<td>Net income / expenditure before investment gains or losses</td>
<td>(1,739)</td>
<td>(342)</td>
<td>-</td>
<td>(2,081)</td>
</tr>
<tr>
<td>Net gains / (losses) on investments</td>
<td>(35)</td>
<td>(135)</td>
<td>-</td>
<td>(170)</td>
</tr>
<tr>
<td>Transfers between funds</td>
<td>1,713</td>
<td>(323)</td>
<td>(1,390)</td>
<td>-</td>
</tr>
<tr>
<td>Actuarial gains / (losses)</td>
<td>1,474</td>
<td>-</td>
<td>-</td>
<td>1,474</td>
</tr>
<tr>
<td><strong>Net movement in funds</strong></td>
<td>1,413</td>
<td>(800)</td>
<td>(1,390)</td>
<td>(777)</td>
</tr>
<tr>
<td>Balances at 1 April 2018</td>
<td>47,160</td>
<td>4,767</td>
<td>1,390</td>
<td>53,317</td>
</tr>
<tr>
<td>Balances at 31 March 2019</td>
<td>48,573</td>
<td>3,967</td>
<td>-</td>
<td>52,540</td>
</tr>
</tbody>
</table>

Consolidated Balance Sheet as at 31 March 2019

<table>
<thead>
<tr>
<th></th>
<th>£’000</th>
<th>£’000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed assets</td>
<td>82,278</td>
<td>81,418</td>
</tr>
<tr>
<td>Current assets</td>
<td>13,122</td>
<td>16,982</td>
</tr>
<tr>
<td>Net current liabilities</td>
<td>(16,131)</td>
<td>(13,162)</td>
</tr>
<tr>
<td><strong>Total assets less current liabilities</strong></td>
<td>79,269</td>
<td>85,238</td>
</tr>
<tr>
<td>Creditors (amounts falling due after one year)</td>
<td>(20,797)</td>
<td>(23,997)</td>
</tr>
<tr>
<td>Net assets excluding pension scheme liability</td>
<td>58,472</td>
<td>61,241</td>
</tr>
<tr>
<td>Defined benefit pension scheme liability</td>
<td>(5,932)</td>
<td>(7,924)</td>
</tr>
<tr>
<td><strong>Net assets including pension scheme liability</strong></td>
<td>52,540</td>
<td>53,317</td>
</tr>
</tbody>
</table>

Represented by:

**Income funds:**
- Unrestricted funds: 6,848 8,932
- Designated funds: 47,657 46,152
- Pension deficit: (5,932) (7,924)
- General funds: 48,573 47,160
- Restricted funds: 3,967 4,767

**Capital funds:**
- Endowment fund: 52,540 53,317
Trustees’ Statement

The summarised financial statements have been agreed by our auditors, Crowe U.K. LLP, as being consistent with the full financial statements for the year ended 31 March 2019. These were prepared in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) – (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

These summarised financial statements are not the full statutory financial statements and therefore may not contain sufficient information to enable a full understanding of the financial affairs of the Royal College of General Practitioners. For further information, the full financial statements and Annual Report of the Royal College of General Practitioners, and the Independent Auditor’s report should be consulted. The full financial statements were approved by the Board of Trustees on 25 July 2019 have been submitted to the Charity Commission.

Further information and the full accounts are available by contacting:

Daniel Garrigan
Assistant Director, Finance & Planning
RCGP, 30 Euston Square, London NW1 2FB
daniel.garrigan@rcgp.org.uk
Telephone: 020 3188 7419

Signed on behalf of Trustee Board

Dr Steve Mowle FRCGP
Honorary Treasurer
Thursday, 25 July 2019
Members of Council

The members of Council who were members as at the year end 31 March 2019 were as follows:

**President and Officers**

- **President (ex officio)**: Prof. Mayur Lakhani CBE FRCGP
- **Chair**: Prof. Helen Stokes-Lampard FRCGP
- **Vice-Chair (External Affairs)**: Prof. Martin Marshall CBE FRCGP
- **Vice-Chair (Professional Development)**: Prof. Kamila Hawthorne MBE FRCGP (until 23 November 2018)
- **Vice-Chair (Professional Development)**: Dr Michael Mulholland FRCGP (from 24 November 2018)
- **Vice-Chair (Membership and International)**: Prof. Mike Holmes FRCGP
- **Honorary Treasurer**: Dr Steve Mowle FRCGP
- **Joint Honorary Secretary (job share)**: Dr Jonathan Leach FRCGP
- **Joint Honorary Secretary (job share)**: Dr Victoria Tzortziou Brown FRCGP

**Other Members**

- Dr Waqar Ahmed MRCGP
- Dr Kirsty Alexander MRCGP
- Dr Saqib Anwar MRCGP
- Dr Ken Aswani MBE FRCGP
- Dr Kirsty Baldwin FRCGP
- Dr Jodie Blackadder-Weinstein MRCGP
- Dr Stuart Blake MRCGP
- Dr Susi Caesar FRCGP
- Dr John Chisholm CBE FRCGP
- Dr Rowena Christmas MRCGP
- Dr John Cosgrove FRCGP
- Dr Frances Cranfield FRCGP
- Dr Andrew Dharman MRCGP
- Dr Jaspreet Dhillon MRCGP
- Dr Gráinne Doran FRCGP
- Dr Sioned Enlli MRCGP
- Dr Alasdair Forbes FRCGP
- Dr Mark Free FRCGP
- Dr Hussain Gandhi MRCGP
- Prof. Clare Gerada MBE FRCGP
- Prof. Simon Gregory FRCGP
- Dr Sunil Gupta FRCGP
- Dr Janet Hall FRCGP
- Dr Robert Hampton MRCGP
- Dr Holly Hardy FRCGP
- Prof. Kamila Hawthorne MBE FRCGP
- Dr Martyn Hewett FRCGP
- Dr Susanna Hill FRCGP
- Dr Steve Holmes FRCGP
- Dr Mair Hopkin FRCGP
- Dr Gary Howsam MRCGP
- Dr Greg Irving MRCGP
- Prof. Neil Jackson FRCGP
- Dr Christine Johnson FRCGP
- Dr Robert Lambourn FRCGP
- Dr Alison Lea MRCGP
- Dr Ashley Liston FRCGP
- Dr Carey Lunan MRCGP
- Prof. Johnny Lyon-Maris FRCGP
- Dr Margaret McCartney FRCGP
- Dr Miles Mack FRCGP
- Prof. Nigel Mathers FRCGP
- Dr Ebrahim Mulla
- Dr Kate Neden FRCGP
- Dr Karen O’Reilly FRCGP
- Dr Amit Pal
- Dr Thomas Patel-Campbell MRCGP
- Dr Dom Patterson FRCGP
- Dr Diarmuid Quinlan FRCGP
- Dr Bashir Qureshi FRCGP
- Dr Joanne Reeve FRCGP
- Dr Paul Ryan FRCGP
- Dr David Shackles MRCGP
- Brigadier Dr Robin Simpson FRCGP
- Dr Narveshwar Sinha MRCGP
- Dr Andrew Spooner FRCGP
- Dr Sian Tucker MRCGP
- Dr Mark Vaughan FRCGP
- Dr Shamila Wanninayake MRCGP
- Prof. Veronica Wilkie FRCGP
Observers on Council

The observers on Council as at the year end 31 March 2019 were as follows:

Mrs Jenny Aston
Allied Healthcare Professions
Chief Examiner
Wing Commander Dr Dudley Graham FRCGP
Committee of General Practice Education Directors
Prof. Roger Jones FRCGP
Editor, British Journal of General Practice
Dr Chandra Kanneganti MRCGP
British International Doctors’ Association (role share)

Dr Euan Lawson FRCGP
Deputy Editor, British Journal of General Practice
Prof. Katherine O’Donnell FRCGP (Hon)
Chair, Society for Academic Primary Care
Dr Robina Shah MBE FRCGP (Hon)
Chair, Patient and Carers Partnership Group
Dr Sanjiv Sinha MRCGP
British International Doctors’ Association (role share)
Colonel Prof. Mike Smith FRCGP
Armed Forces

Trustee Board Members

Prof. Nigel Mathers
Chair RCGP Trustee Board
Prof. Helen Stokes-Lampard
Chair of RCGP Council (ex officio)
Dr Jonathan Leach
Joint Honorary Secretary, Observer
Dr Victoria Tzortziou Brown
Joint Honorary Secretary (ex officio)
Dr Steve Mowle
Honorary Treasurer (ex officio)
Dr Paul Myres
Audit Committee Chair, Observer

Dr John Chisholm
Council Trustee
Prof. Simon Gregory
Council Trustee
Dr Christine Johnson
Council Trustee
Dr Miles Mack
Council Trustee
Mr Brendan Russell
Lay Trustee
Mr Ian Jeffery
Lay Trustee
Mr David Pendleton
Lay Trustee
Mr Simon Sapper
Lay Trustee

RCGP Leadership Team

Prof. Mayur Lakhani CBE
RCGP President (ex officio)
Prof. Helen Stokes-Lampard
Chair of RCGP Council
Dr Michael Mulholland
Vice-Chair Professional Development
Prof. Mike Holmes
Vice-Chair Membership and International
Prof. Martin Marshall
Vice-Chair External Affairs
Dr Jonathan Leach
Joint Honorary Secretary
Dr Victoria Tzortziou Brown
Joint Honorary Secretary
Dr Steve Mowle
Honorary Treasurer

Prof. Nigel Mathers
Chair RCGP Trustee Board (ex officio)
Valerie Vaughan-Dick
Chief Operating Officer
Chris Mirner
Executive Director of Professional Development and Standards
Simon Bowen
Executive Director of Membership and International
Harriet Jones
Executive Director of Planning and Resources
Mark Thomas
Executive Director of Policy and Engagement
Ben Clacy
Managing Director of Enterprises and Conferences

RCGP Devolved Council Chairs

Dr Gráinne Doran
Chair RCGP Northern Ireland
Dr Carey Lunan
Chair RCGP Scotland
Dr Mair Hopkin
Joint Chair RCGP Wales
Dr Peter Saul
Joint Chair RCGP Wales
Queen’s Birthday and New Year Honours Lists

The following College members have received honours in the Queen’s Birthday Honours List, June 2018.

Knights Bachelor

Knighthood

**Professor David Antony Haslam CBE**  
*Chair, National Institute for Health and Care Excellence*  
For services to NHS leadership

Order of the British Empire

Commander of the Order of the British Empire

**Professor Paul Stephen Little**  
*Professor, Primary Care, University of Southampton*  
For services to general practice research

Member of the Order of the British Empire

**Dr Rabindra Vishanka Ratnasuriya**  
*General practitioner, Lordswood Medical Group, and Chair, Our Health Partnership*  
For services to general practice in the West Midlands

**Dr Christopher Paul Stanley**  
*General practitioner partner, Larwood Health Partnership, Nottinghamshire*  
For services to general practice

**Dr Nigel Frank Watson**  
*General practitioner, The Arnewood Practice, Hampshire*  
For services to general practice

**Dr Nishma Dilip Manek**  
*General practitioner trainee and founder, Next Generation GP*  
For services to general practitioner leadership development

The following College members have received honours in the New Year Honours List, December 2018.

Order of the Bath

Companion of the Order of the Bath  
(Military Division)

**Acting Lieutenant General Martin Charles Marshall Bricknell QHP**

Order of the British Empire

Dame Commander of the Order of the British Empire

**Professor Ann Louise Robinson**  
*Director, Newcastle University Institute for Ageing, and Professor of Primary Care and Ageing, Newcastle University*  
For services to primary care

Commander of the Order of the British Empire

**Professor William Trevor Hamilton**  
*Professor of Primary Care Diagnostics, University of Exeter*  
For services to improving early cancer diagnosis

**Professor Frederick David Richard Hobbs**  
*Director, National Institute for Health Research School for Primary Care Research, Oxford*  
For services to medical research

**Dr Richard John Penry Lewis DL**  
*National Professional Lead, Primary Care, Welsh Government, NHS Wales*  
For services to health care in Wales

**Dr Heather Christine Potter**  
*Area Clinical Director, Neath, Port Talbot and Bridgend, and Clinical Lead, Neath Cluster Network*  
For services to health care
The Royal College of General Practitioners is most grateful to all those individuals and organisations who have continued to support the College and its activities throughout the year including:

- Academy of Medical Royal Colleges Wales (AMRCW)
- AliveCor
- Allergan
- Allergy Academy
- Allergy Therapeutics
- Alliance Pharma
- Allied Health Professions Federation (Scotland)
- Amintrial
- Alzheimer’s Society
- Anglia Ruskin University
- Apolis
- Ashfield
- Astellas Pharma
- AstraZeneca
- Bayer Healthcare
- Besins Healthcare
- Blue Stream Academy
- BMJ Group
- Boehringer Ingelheim
- BritDoc Healthcare Services
- Bristol-Myers Squibb Pharmaceuticals Ltd
- British Dental Association Scotland
- British Medical Association (BMA)
- British Medical Association (BMA) Network (NI)
- British Red Cross
- Cancer Research UK
- Charles Derby
- Charlie Waller Memorial Trust
- Chartered Society of Physiotherapy
- Chase de Vere
- Chesi
- Clinicall
- Cognition Health
- Community Development and Health Network (NI)
- Community Pharmacy (NI, Scotland)
- Consilient Health
- Dalichi Sanyko UK Ltd
- Danone Baby Nutrition
- Department for International Development (DFID)
- Department of Health (England, NI)
- Dermal Laboratories
- Devon Doctors
- Drinkaware
- Dr locums
- Edwards Lifesciences
- Eli Lilly and Company
- Emirates Group
- The Eric Gamblett Memorial Fund
- EPS Medical
- Espire Healthcare Ethicon
- European Medicines Agency
- Evolan
- Excellence in Primary Care Education
- Faculty of Family Planning
- Faculty of Physician Associates
- Faculty of Sexual and Reproductive Healthcare
- Family Doctor Association
- Ferring Pharmaceuticals
- Fortius
- FourteenFish
- Galderma
- Gedeon Richter
- General Medical Council (UK wide)
- General Practitioners at the Deep End
- General Practitioners Committee (UK wide)
- Gloucestershire NHS CCG (G Severn)
- GP Access
- GPDO
- GP One Wales
- The Great British Sasakiwa Foundation
- Grünenthal Ltd UK
- Hanham Health
- Harfield Hospital
- Hartwood Hospital
- Health and Social Care Alliance Scotland (ALLIANCE)
- Healthcare Improvement Scotland
- Health Education and Improvement Wales (HEW)
- Health Education England (working across the south west)
- The Health Foundation
- Healthy Working Wales
- HIL Welocott
- Hull York Medical School
- Huw J Edmunds
- International Futures Forum
- Internis Pharmaceuticals
- Investec Wealth & Investment
- Janssen
- Johnson & Johnson
- Lee Soveri-Wealth Management
- LEO Pharmaceuticals Ltd
- Librarians NI
- Lipoedema UK
- Lister Hospital
- Locum Staffing
- L’Oréal
- Macmillan Cancer Support
- Magpie Medical
- Marie Curie
- MDDUS
- Mental Health (Ramblers Scotland)
- Media Pharmaceuticals
- Medical Defence Union
- Medical Protection Society (UK and ROI)
- Medical Skills Ltd
- Medbox Group Ltd
- Merck
- Mirabilis
- Motor Neurone Disease Association
- MSD
- Mylan
- Napp Pharmaceuticals
- National Association for Patient Participation
- National Institute for Health Research (NIHR)
- NB Medical Education
- NHS24
- NHS Cancer Screening Programmes
- NHS Education for Scotland
- NHS England
- NHS Health Scotland
- NHS Improving Quality
- NHS Pensions
- NHS Scotland Health Boards
- NHS Wales
- NICE
- Norgine Pharmaceuticals
- Northern Ireland Confederation (NICON)
- Northern Ireland Health and Social Care Board
- Northern Ireland Health and Social Care Leadership Centre
- Northern Ireland Health Trusts
- Northern Ireland Medical and Dental Training Agency (NIMDTA)
- Novartis
- Nuvon Nordisk
- Nufield Trust
- Nutricia
- Optometry Scotland
- Orion (UK) Ltd
- Peter Soverby Foundation
- Pfizer Ltd
- Portland Hospital
- Primary Care Dermatology Society
- Princess Grace Hospital
- Prostate Cancer UK
- Public Health Agency (NI)
- Public Health (England, Wales, N Ireland)
- QIAGEN
- Queen’s Institute of Nursing
- Queen’s Nursing Institute Scotland
- Queen’s University Belfast
- Quintiles
- Ramsay Health Care
- Reckitt Benckiser Healthcare
- REHAB My Patient/Global Medical
- RMT Accountants
- RNIB
- Roche Products Ltd
- Rosemount Pharmaceuticals
- Royal Brompton Hospital
- Royal College of Anaesthetists
- Royal College of Emergency Medicine
- Royal College of Midwives
- Royal College of Nursing
- Royal College of Obstetricians and Gynaecologists
- Royal College of Ophthalmologists
- Royal College of Paediatrics and Child Health
- Royal College of Pathologists
- Royal College of Physicians and Surgeons of Glasgow
- Royal College of Physicians of Edinburgh
- Royal College of Psychiatrists
- Royal College of Radiologists
- Royal College of Surgeons of Edinburgh
- Royal Pharmaceutical Society
- Rural General Practice Association of Scotland
- Sanofi Diabetes
- Scope Ophthalmics
- Scottish Academy of Medical Royal Colleges and Faculties in Scotland
- Scottish Council for Voluntary Organisations
- Scottish Deaneries
- Scottish Government
- Scottish Health Council
- Scottish Parliament
- Scottish Poetry Library
- Scottish Practice Nurses Association
- Scottish Rural Parliament
- Scottish School of Primary Care
- Scottish Social Services Council
- Scottish Youth Parliament
- Society for Academic Primary Care (SAPC)
- Sovereign Wealth
- Sprye Bristol Hospital
- Spiral Laboratories
- Stroke Association
- Takeda
- Target Ovarian Cancer
- Teenage Cancer Trust
- Teva
- Thornton & Ross Ltd
- Tropical Health and Education Trust (THET)
- Trust Locums
- Typharm
- Ulster University
- University of Aberdeen
- University of Birmingham
- University of Dundee
- University of Edinburgh
- University of Glasgow
- University of Kent
- University of Leeds
- University of Manchester
- University of Newcastle
- University of St Andrews
- University of Sheffield
- University of Surrey
- University of the Highlands and Islands
- University of Wales, Cardiff
- VISUfarma
- Wales Deanery
- Wales Local Health Boards
- Ward Hadaway
- Welsh Assembly
- Welsh Government
- Wesleyan
- Wightington Hospital Society
-_with thanks

RCGP Impact Report 2019
The Royal College of General Practitioners is a network of over 53,000 family doctors working to improve care for patients. We work to encourage and maintain the highest standards of general medical practice and act as the voice of GPs on education, training, research and clinical standards.