



Disability Wales • *Anabledd Cymru*

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Gail Williams





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How do we view Disability?

Models of Disability

3 perspectives

- Medical
- Charity
- Social





The Medical Model of Disability





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The Problem

The impairment or
condition





The Effect

**A restricted life on account
of not being a 'fully
functioning human being'**





The Treatment

- Develop a cure
 - Provide care





The Attitude

- Professionals: **Control**
- General Public: **Ignorance/fear**
- Patients/clients: **Compliance**





The Charity Model of Disability





The Problem

- Disabled people





The Effects

- Victims
- Needy
- Disadvantaged
- Pitied
- Bravery





Treatment

- Provide charitable support
- Fundraising
- Hold charity events
- Encourage Dependency





The Social Model of Disability





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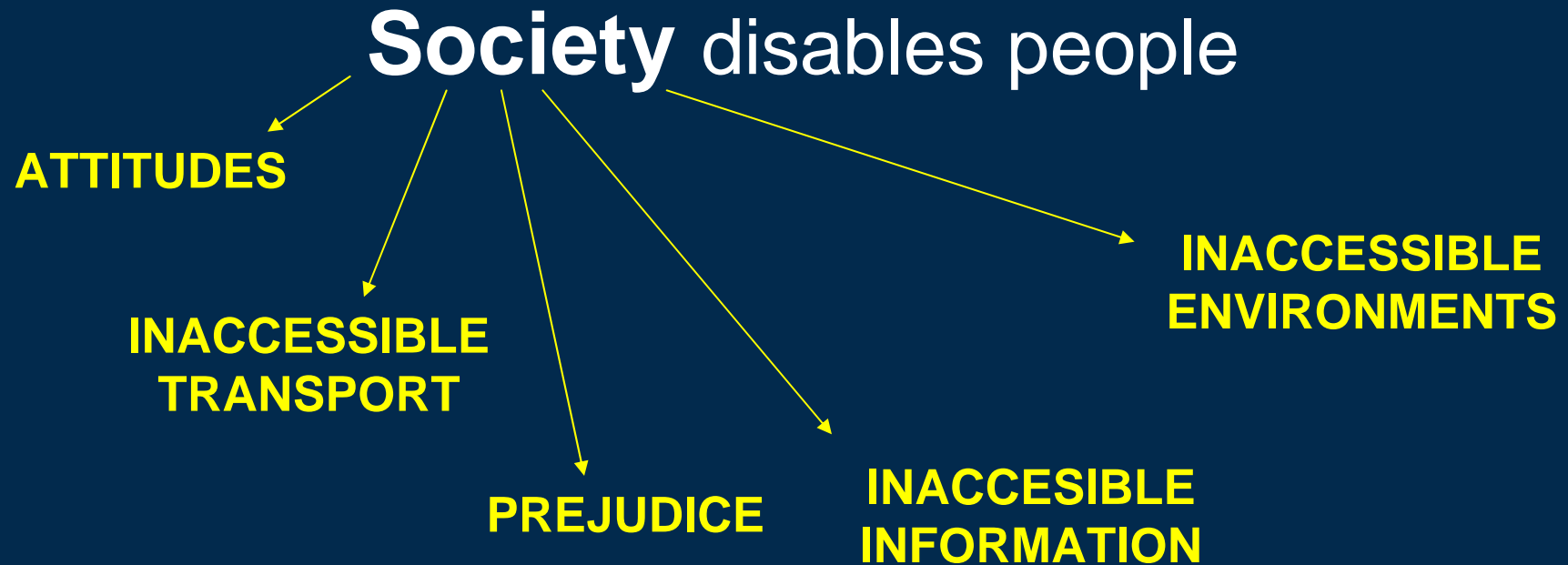
The Problem

Society





Social Model of Disability





Solutions

- Fully comprehensive and enforceable civil rights legislation
- A right to independent living
- Full access to all services
- Adjustments made to the environment





The Attitude

- Disabled People: **Independence**
- Professionals: **Support/Assistance**
- Public: **Respect/Value**





Definitions

Impairment

An injury, illness, or congenital condition that causes or is likely to cause a long-term effect on physical appearance and/or limitation of function within the individual that differs from the commonplace.

Disability

The loss or limitation of opportunities to take part in society on equal level with others due to institutional, environmental and attitudinal barriers.





Important

The Social Model does not deny the importance of impairment, appropriate medical intervention or, indeed discussions of these experiences

It is about the promotion of Equality
& Human and Civil Rights





What makes people disabled?

"It is not our impairments or 'medical conditions' that determine our quality of life. It is the negative planning, the non-consultation, segregation in education and inaccessible architecture which create disability. Workplaces rarely admit us, employers discriminate against us and services are planned so that we can not use them. Wherever there is inaccessible transport, inaccessible buildings or inaccessible information there will be disabled people. It is plain and simple: Access, Rights, Emancipation!"

Greater Manchester Coalition of Disabled People





Question



- What barriers can you identify in your surgery that disable people?
- What changes could you make within your surgery to improve your service for disabled people?





Barriers...

- Appointment booking system
- No hearing loop
- Staff not trained to use equipment
- Inaccessible environment
- Inaccessible information
- Lack of time with GP
- Communication difficulties – BSL users
- Medical terminology difficult to understand
- Staff attitudes – talk to carer not the individual





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