Dear colleague,

**Work Shadowing Opportunities**

I am writing to inform you about a new supported work shadowing programme we have recently introduced, through our dedicated primary-secondary care Interface Group. At a time when all doctors are working harder and under more pressure than ever before, there is a need and a desire to improve the relationships, communication and joint working between primary and secondary care, through better understanding of each other’s roles, remits and challenges.

The NHS (enter Board) Interface group was established to help improve some of the challenges in delivering care across the interface by making things more productive, efficient, safe and supportive and the Group recognises the value of Work Shadowing to help make positive changes across the interface and to enable clinicians on the ground to input in to how our interfaces of care can be more productive, effective and safe. The Work Shadowing scheme will support and assist clinicians to have the opportunity to shadow and be shadowed by a fellow clinician across the interface and we invite you to register your interest in this.

**Some benefits of Work Shadowing**

* An improved understanding of roles and responsibilities
* Better understanding of the challenges faced in both primary and secondary care
* Improved joint working between primary-secondary care
* Opportunity to reflect on generalist and specialist approaches to patient care
* Opportunity to learn about referral pathways
* Opportunity to update on clinical management of conditions
* Learn about local service availability
* Can lead to more streamlined referral and discharge processes
* Improvements to clinical management
* Improved professional relationships
* Better and safer patient care
* CPD Credits available for shadowing and for being shadowed

**How it works**

* Register your interest in Work Shadowing using the attached/online form (link to form)
* Indicate your Work Shadowing preferences
* GPs and Consultants will be matched and put in contact with one another to arrange mutually convenient date for Work Shadowing
* Arrange half day (or full day) to shadow at respective workplace (N.B Work Shadowing does not always need to be reciprocal as there are more specialties for GPs to visit than GP practices)
* Complete and return a short feedback form to rate your experience and to also feed in any suggestions for improvements across the interface (link to form)
* Complete the [SOAR reflective template](http://www.appraisal.nes.scot.nhs.uk/help-me-with/soar/appraisees/reflective-templates.aspx) to gain your CPD credits for appraisal
* It is good practice to share any learning from the experience with others e.g. colleagues, cluster group, Medical Director

Further information about the Work Shadowing scheme can be found by contacting \*\*\*\*\*